

Meditrax Label Applicator

Maintenance and Warranty

Meditrax Label Applicator Troubleshooting

Problem	Solution
When printing a label the cycle number is printing on the top line.	The labels have been fed incorrectly into the label applicator. Please refer to our tutorial for a demonstration on how to load the labels correctly.
When clicking the handles to print a label the bands in the dialing/viewing area of the print head are turning by themselves.	The ink roller has been inserted incorrectly into the label applicator. Please refer to our tutorial for a demonstration on how to load the ink roller correctly.
The print on the label is faint or is printing no information.	Check the print head on the label applicator to ensure a label is not stuck on the print head bands. or The ink roller may need to be replaced. Please refer to our tutorial for a demonstration on how to load the ink roller correctly.
The numbers in the dialing/viewing area of the print head are not moving when turning the dialing knobs.	Contact your Getinge Account Manager to troubleshoot any issues.
The date, sterilizer and cycle number are printing either too high or low onto the label.	Contact your Getinge Account Manager to troubleshoot any issues.
When clicking the handles on the label applicator to print a label, the labels are not feeding through.	The labels may have been fed incorrectly into the label applicator. Please refer to our tutorial for a demonstration on how to load the labels correctly. or Contact your Getinge Account Manager to troubleshoot any issues.
When clicking the handles on the label applicator to print a label, the labels are not feeding through.	Contact your Getinge Account Manager to troubleshoot any issues.



Click or scan here to access the
Meditrax Applicator Tutorial Video



Do not immerse the label applicator in any liquid.

Cleaning your Label Applicator

External surfaces of the label applicator can be decontaminated with an alcohol wipe. It is suggested that this is completed on a routine basis. Please be careful when adjusting or cleaning your Label Applicator not to pull it apart.

Contact your Getinge Account Manager for help.
You can also refer to our Meditrax Label Applicator Guide for instructions on using the Applicator.

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Australian Phone: 1800 438 464 Email: sales.au@getinge.com
New Zealand Phone: 0800 1 438 464 Email: sales.nz@getinge.com

www.getinge.com/anz